



PacifiCare Health Watch

Changes in Your Address or Dependent Status

When you enroll with PacifiCare, it is your responsibility to provide us with complete information to ensure proper benefit coverage for you and/or your dependents. Although you cannot switch plans until your next open enrollment opportunity, you can make changes concerning change of address or dependent status.

In the event you have a change of address, please notify your employer as well as PacifiCare as soon as possible by calling the Customer Service number on your PacifiCare I.D. card. By doing this, we can ensure that any important plan information sent by PacifiCare will be mailed to the correct address.

Family members are also invited to join PacifiCare, as long as they meet your employer's eligibility requirements. If you:

- Get married;
- Have a baby;
- Have an adoptive placement by a recognized county or private agency, or adopt a child as documented by a health facility minor release form, a medical authorization form, or a relinquishment form, granting you or your spouse the right to control the health care;
- Obtain child guardianship as documented by a court.

Be sure to submit legal documentation with an enrollment application or Change Request Form to your employer for your new family member within 31 days. Coverage for newborn children

begins at birth, on the date of placement or physical custody for adopted children and on the court order effective date for guardianship. In order for coverage to continue beyond 31 days after the birth or adoption, you must submit a Change Request Form prior to the expiration of the 31-day period.

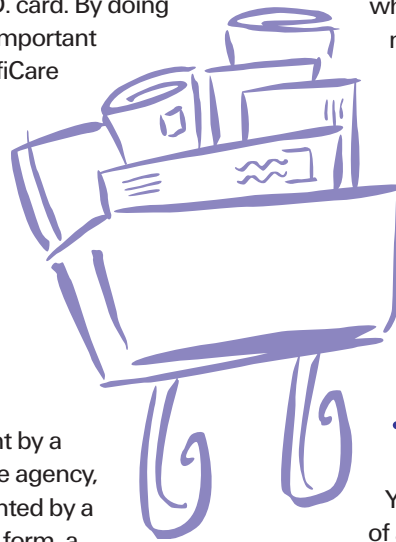
- Coverage for a new spouse begins on the first day of the month following the submittal of the Change Request Form to your employer group.

An application to enroll a Spouse or children who become dependents as a result of marriage must be made within 31 days of the marriage. If you do not enroll your new family member within the 31-day period, you may add them during the next Open Enrollment Period. Your child's enrollment and eligibility can not be denied because your child:

- Was born to a single person or unmarried couple.
- Is not claimed as a dependent on your Federal Income Tax return.
- Does not reside with you or within the PacifiCare Service Area.

Your employer should be kept informed of all such changes. To register a change with PacifiCare after you have notified your employer, call the PacifiCare Customer Service department.

The guidelines reflected here may vary by plan. Please refer to your Member Materials for the specific requirements regarding changes to the status or coverage or dependents.



If you would like more information about your coverage, please call PacifiCare Customer Service toll-free at 1-800-531-3341